

Paymark 6.1 Software Upgrade Instructions



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PROPRIETY NOTICE

The information described in this document is proprietary and confidential to Payment Express. Any unauthorized use of this material is expressly prohibited except as authorized by Payment Express in writing.

DISCLAIMER

Please read through the document in full before starting the process and if you do not feel confident in undertaking this process please contact our support line on 0800 729 6368 who will help you through the process. Please note that the changes are done in accordance with Paymark specifications updates and terminal compliance changes. https://www.paymark.co.nz/instore/approved-terminals.html



UPGRADE OPTIONS

As of April 30th 2016, All EFTPOS Terminals running Paymark 6.0 software may become inactive unless upgraded to Paymark 6.1 as part of their annual software release cycle. The control process is managed by Paymark.

https://www.paymark.co.nz/instore/6.0-software-upgrade.html

As your EFTPOS terminal provider, we would like to ensure that you are upgraded to the new software as soon as possible. We have noticed that you have EFTPOS terminal(s) that requires upgrade.

UPGRADE OPTION 1 – Installer file

This upgrade option is an automated process and involves running an upgrade application. The approximate time this will take is 2-4 minutes.

UPGRADE OPTION 2 – Manual Update

This upgrade option requires manually inputting or updating tags and is a little bit more involved. The approximate time this will take is 3-6 minutes.

UPGRADE OPTION 3 – Call Payment Express Support

We do it for you; just call us on the relevant numbers below:

AUSTRALIA	NEW ZEALAND
Sydney	Auckland
Phone	Phone
1 800 006 254 or +61 2 8268 7700	0800 PAYMENT (729 6368) or +64 9 309 4693
UK	USA
London	Los Angeles
	-
Phone	Phone
Phone 0800 088 6040 or	Phone 1 877 434 0003 or
Phone 0800 088 6040 or +44 (0) 2 037 523 340	Phone 1 877 434 0003 or +1 213 378 1190 or
Phone 0800 088 6040 or +44 (0) 2 037 523 340	Phone 1 877 434 0003 or +1 213 378 1190 or +1 310 670 7299



OPTION 1 – INSTALLER FILE

DOWNLOAD THE UPDATE INSTALLER

http://www.paymentexpress.com/eftpos/pxeftinstaller_silentpxppupgrade.exe

This might save to your DOWNLOADS folder which is usually found in: C:\Users\Downloads



Double-Click on the file named - PXEftInstaller_SilentPXPPUpgrade.

INSTALL THE UPDATE

You should now see a new window open:



Please allow this install process to run until the window closes.



Once the process has been completed you may get a popup:

💽 Program Compatibility Assistant
This program might not have installed correctly
If this program didn't install correctly, try reinstalling using settings that are compatible with this version of Windows.
Program: Installation utility for Payment Express EFTPOS Publisher: Direct Payment Solutions Location: C:\Users\w\PXEftInstaller_SilentPXPPUpgrade.exe
Reinstall using recommended settings
This program installed correctly
Cancel
What settings are applied?

Select 'This program installed correctly'

Now you will need to perform a 'logon' with the next step – Restarting Payment Express Eftpos Services.

RESTARTING PAYMENT EXPRESS EFTPOS SERVICES

Locate the 'Payment Express EFTPOS' service running in the background by right clicking the 'red donut' icon, and navigating to 'EFTPOS Client' and the top of the menu

EFTPOS Client		
Maintenance Setup		
Status Details	ANSI	INS
Exit	. 😑 🖫 🔩 루 ENG	11:48 AM 12/9/2015



Alternatively, you can search for EFTPOS client by opening your start menu and navigating to your installed programs



After opening the 'EFTPOS Client', Right click the top menu bar, and select "**Restart EFTPOS Service**". Your EFTPOS Pinpad will go offline for around 10 seconds while the EFTPOS services restart

ransaction Type	x	Close	Alt+F4
Purchase Refund O Tip		About DPS Eftpos Client	
Transaction		Setup	
Indisaction		Restart EFTPOS Service	
		Restart PX Communication Service	
Reference		Exit	
Amount	1		
Cash	Ŧ		
OK 🗧 Ready (schr	nl, sch	nni, schni)	
Countral		Calue III III	

After your services come back online, **complete a 'LOGON'** using the EFTPOS client or your own POS system to ensure that the EFTPOS Terminal is communicating with the computer as per usual.

To finalize the upgrade please do the next step – Confirmation Email



CONFIRMATION EMAIL

Please send a confirmation email to support@paymentexpress.com stating your Company, and the Serial Numbers of the EFTPOS Terminals that have been upgraded



If you need assistance or have any questions please email support@paymentexpress.com

Thanks once again for choosing a Payment Express product.



OPTION 2 - PAYMARK 6.1 MANUAL UPGRADE INSTRUCTIONS

As of April 30th 2016, All EFTPOS Terminals running Paymark 6.0 software may become inactive unless upgraded to Paymark 6.1 as part of their annual software release cycle. The control process is managed by Paymark.

https://www.paymark.co.nz/instore/6.0-software-upgrade.html

As your EFTPOS terminal provider, we would like to ensure that you are upgraded to the new software as soon as possible. We have noticed that you have EFTPOS terminal(s) that requires upgrade. Please follow the instructions below to complete this process – This whole upgrade should take less than 5 minutes per EFTPOS Terminal

LOCATING THE EFTPOS FOLDER

Locate your EFTPOS folder. This folder is located by default in 'C:\Program Files (x86)\DPS\Eftpos' on a 64bit OS, and 'C:\Program Files\DPS\Eftpos' on a 32bit OS, after locating the folder, open up the file pxpp_cfg.txt.

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→ * ↑ <mark> </mark> → 11	his PC Local Disk (C:) > Program File	s (x86) > DPS > Eftpos >		V O Search E	ftpos 🖌
Quick access	Name	Date modified	Туре	Size	
Downloads 🖈	PXPP 6-STA.dat	12/7/2015 3:33 PM	DAT File	4 KB	
RRsupport *	PXPP_6-TIP.dat	12/7/2015 4:00 PM	DAT File	1 KB	
Deskton	PXPP_7-AUTH.dat	12/7/2015 3:59 PM	DAT File	1 KB	
	PXPP_7-EOV.dat	12/7/2015 3:59 PM	DAT File	1 KB	
Documents #	PXPP_7-HOSP.dat	12/7/2015 4:00 PM	DAT File	1 KB	
Pictures 📌	PXPP_7-REPORT.dat	12/7/2015 3:32 PM	DAT File	0 KB	
Eftpos	PXPP_7-STA.dat	12/7/2015 3:33 PM	DAT File	4 KB	
Input	PXPP_7-TIP.dat	12/7/2015 4:00 PM	DAT File	1 KB	
PxBat4	PXPP_COMPDATA.dat	12/7/2015 4:01 PM	DAT File	1 KB	
	PXPP_DIAGEVENT.dat	12/7/2015 4:08 PM	DAT File	1 KB	
	PXPP_EMVRegistry.dat	12/7/2015 3:41 PM	DAT File	81 KB	
OneDrive	PXPP_registry.dat	12/8/2015 8:09 AM	DAT File	3 KB	
This PC	PXPP_STA.dat	12/7/2015 4:03 PM	DAT File	1 KB	
Deskton	A307.EMV	12/7/2015 3:41 PM	EMV File	1 KB	
Desuments	A308.EMV	12/7/2015 3:41 PM	EMV File	1 KB	
	A309.EMV	12/7/2015 3:41 PM	EMV File	1 KB	
Downloads	A404.EMV	12/7/2015 3:41 PM	EMV File	1 KB	
Music	A405.EMV	12/7/2015 3:41 PM	EMV File	1 KB	
Pictures	A406.EMV	12/7/2015 3:41 PM	EMV File	1 KB	
Videos		11/13/2015 12:14 PM	Text Document	1 KB	
Local Disk (C:)	dpsefttray_cfg.txt	11/13/2015 12:14 PM	Text Document	1 KB	
	pxeftp cfg.txt	11/20/2015 12:13 PM	Text Document	4 KB	
Network	pxpp_cfg.txt	11/13/2015 3:16 PM	Text Document	7 KB	



EDITING THE CONFIGURATION FILE

Within the pxpp_cfg.txt file, the following changes will have to be made: Find the tags: <EnableEmvContactless> and <EnableEmvContactlessInternational>, and change the value of the 0's to 1

pxpp_cfg.txt - Notepad	7.7 <u>-</u> 83	×
: Edit Format View Help		
<receiptejectcommand></receiptejectcommand>		
<receiptlineterminator></receiptlineterminator>		
<receiptresetcommand></receiptresetcommand>		
<receiptseparatorcommand></receiptseparatorcommand>		
<receiptnullprintstring></receiptnullprintstring>		
<printsystemid>1</printsystemid>		
<giftcardbin></giftcardbin>		
<cardreadtimeout>30</cardreadtimeout>		
<rkinii>018</rkinii>		
<rkidialnumber>08797</rkidialnumber>		
<rkivendorid>0000007</rkivendorid>		
<rkimanid>00000007</rkimanid>		
<enableemvcontactless>0</enableemvcontactless>		
<enableemvcontactlessinternational>0</enableemvcontactlessinternational>		
<pre><trablepinpadconnectwarning>0</trablepinpadconnectwarning></pre>		
<emvversionid>3</emvversionid>		
<keyscheme>ETSL 5.1</keyscheme>		
<currency>NZD</currency>		
<currencyid>554</currencyid>		
<enablerefundmerchantcard>1</enablerefundmerchantcard>		
<enableignorecardreaderror>1</enableignorecardreaderror>		
<enablealwaysprint>0</enablealwaysprint>		
<enableusedefaultprinter>0</enableusedefaultprinter>		
<enableemv>1</enableemv>		
<enablemanualpan>1</enablemanualpan>		
<enableservertraceall>0</enableservertraceall>		
<enableterminaltraceall>0</enableterminaltraceall>		
<enablevendingmode>0</enablevendingmode>		
<enableforceacceptsignature>0</enableforceacceptsignature>		
<enableforceonline>0</enableforceonline>		
<enablemultimerchant>0</enablemultimerchant>		

<enableignorecardreaderror>1</enableignorecardreaderror>
<enablerefundmerchantcard>1</enablerefundmerchantcard>
<currencyid>554</currencyid>
<currency>NZD</currency>
<keyscheme>ETSL 5.1</keyscheme>
<emvversionid>3</emvversionid>
<enablepinpadconnectwarning>0</enablepinpadconnectwarning>
<enableemvcontactlessinternational>1</enableemvcontactlessinternational>
<enableemvcontactless>1</enableemvcontactless>
<rkimanid>0000007</rkimanid>
<rkivendorid>0000007</rkivendorid>
<rkidialnumber>08797</rkidialnumber>
<rkinii>018</rkinii>
<cardreadtimeout>30</cardreadtimeout>

NB: If you cannot find these tags, you can add them in manually, somewhere between the top Server tag '</Berver>' and the closing Server tag '</Berver>'

<EnableEmvContactless>1</EnableEmvContactless>

<EnableEmvContactlessInternational>1</EnableEmvContactlessInternational>

After these changes have been made, save the pxpp_cfg.txt

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	S\Eftpos\p	S\Eftpos\pxpp_cfg.txt?



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		Restart PX Communication Service	
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Amount			
Cash			
OK Ready (sch	ınl, scł	nnl, schnl)	
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